

IMPORTANT:

Reporting Changes May Help You Afford Coverage



Current *Washington Healthplanfinder* enrollees are experiencing life changes as a result of COVID-19, including loss of income. Reporting changes may qualify individuals for additional financial help.



washington
healthplanfinder

click. compare. covered.

How to Report a Change Online Through *Washington Healthplanfinder*

1

ACCESS
WASHINGTON
HEALTHPLANFINDER

Go to
www.wahealthplanfinder.org

2

NAVIGATE TO
SIGN IN

On the top right-hand corner,
click "Sign In"



3

ENTER YOUR
INFORMATION

Enter your user ID and
password in the empty
fields

4

SELECT REPORT
A CHANGE

From Account Home "Quick
Links", select "Report a
change"



5

REPORT YOUR
CHANGES

From "Report your changes",
select "Yes" on which
circumstance has changed

Example: "My household income
has changed by \$150 or more,
and is expected to last for at least 2
consecutive months."



6

SUBMIT
APPLICATION

Update application, e-sign
and SUBMIT

Note: make sure to
finish the application by
electronically signing and
submitting it to apply the
reported changes.

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How to Report a Change From Your Mobile Device Using WAPlanfinder App

1 Download app
via App Store
or Google Play



2 Search
WAPlanfinder
and install app



3 Select Sign In,
enter your user
ID and password



4 From
Application
Change, select
Report a change



5 Report Change

6 E-sign and submit

- More information on how to report changes be found on wahealthplanfinder.org and select the *Report a Change* button.
- More information about qualifying events that should be reported can be found on wahealthplanfinder.org and select the *Apply Now* button.

Assistance is available

WAPlanfinder

COVERAGE INFO ON THE GO

USE OUR MOBILE APP TO FIND HELP IN YOUR COMMUNITY



To find an Enrollment Center, Broker, or Navigator near you or for more information about your coverage available online at wahealthplanfinder.org/find-expert-advice.html.

Contact our Customer Support Center at **1-855-923-4633** : TTY/TDD **1-855-627-9604**.
(Due to high call volume, please be patient as we answer calls in the order we receive them.)

wahealthplanfinder.org

1-855-WAFINDER

1-855-923-4633